

ITS Executive Steering Committee (ITESC)

Agenda and Materials
Jul 26, 2012



Agenda

- Student Development Software
 - I. Greenwald
- Enterprise Email Recommendation
 - D. Vonder Heide
- Box Implementation & Cloud Storage Policy Proposal
 - D. Vonder Heide, J. Sibenaller
- Project Portfolio Prioritization Results
 - S. Malisch
- Guest Access and Public Wireless
 - D. Vonder Heide, J. Sibenaller
- Start of School Items/Technology Freeze Period
 - S. Malisch, J. Sibenaller



Student Development Software

Department	Vendor	Software Description	FY13 budgeted cost paid by IT		New features not budgeted yet		FY13 budgeted cost paid by SD	Currently paid out of what account
			One time	Annual maintenance	One time	Annual maintenance		
Office of VP	Student Voice	Assessment software					20,082.00	670007-6140
Campus Rec	Vermont Systems- RecTrac	Track sales/ membership for Halas					4,068.00	100577-6252
Campus Rec	Vermont Systems- RecTrac	Webtrack	16,830.00	2,238.00				
Wellness	Point & Click	Electronic medical records					16,028.00	100562-6252
Judicial	Advocate Symplicity	Case management software					12,750.00	100571-6252
SAGA	ORGSYNC INC	Student organization software			500	6,000	10,000.00	100595-6252
Athletics	Scoutware	Recruiting Software					11,650.00	100432-6253
			16,830.00	2,238.00	500.00	6,000.00	74,578.00	

Technology Fee Category Definitions

- Service: Recognizable by students as a service offering
i.e. Internet/Password Management/E-mail/ResNet
- Support: Required to provide a student service or meet institutional requirements
i.e. Network Connectivity/Device Encryption/Servers/Storage
- Learning: Directly related to classroom activity or academic record
i.e. Student Information System/Learning Mgmt. System
(grades/classes/schedules/e-portfolios)



Criteria Used to Determine Tech. Fee Expense

Service/Support/Learning for Students	
Description	Percentage
None	0%
Partial	25%
Shared	50%
Substantial/ Primary	75%
Complete/Full	100%



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Enterprise Email

- TAC Recommendation - Microsoft
- TAC Established
 - Deliverable
 - Members
- Requirements Created
 - Key Requirements
- Discussion with Gartner Analyst
 - Leading Providers
 - Peer & Aspirational Schools
 - Provider Presentations
- What Differentiated Microsoft?
 - Blended – on/off premise
 - Functionality of email requirements
 - Add-on Products / Alternate Solutions
 - Cost
- Next
 - ITESC Approval
 - Cabinet Presentation
- Implementation
 - SWC Engagement
 - Communication / Training
 - Roll-out



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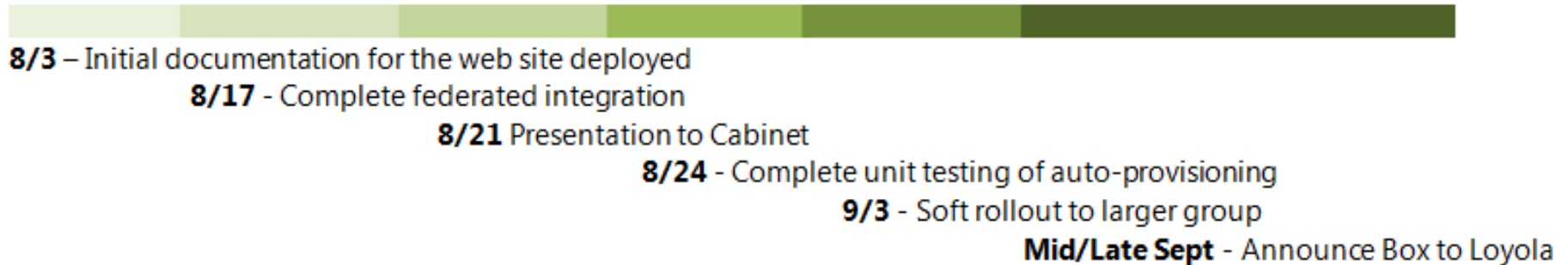


Box Deployment

Status / Points of Interest

- One year contract signed with Box.
- 25,000 seats and 51.2 TB of storage allocated.
- Project kick-off – Weekly calls scheduled
- Web documentation started
- Auto-provisioning capabilities - linked to Loyola's UVID.
- Cloud Policy Drafted

Tentative Timeline



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FY13 Q1-Q2 Prioritization Results

Prioritized Ranking by Function											Current		Prior Rank	Movement
Project	T-Shirt Sizing	AA	Adv	Fac	Fin	HR	SD	ITS	UMC	Score	Rank			
LOCUS Enhancements (10)	XLarge	1	1	1	1	1	1	1	1	240	1	1		
Enterprise Content Management (9)	XLarge	2	2	6	5	2	2	3	2	224	2	2		
Business Intelligence/Data Warehouse (6)	XLarge	3	3	3	6	3	8	2	3	217	3	3		
Recruitment Plus System Replacement - Slate Implementation	XLarge	4	6	2	4	4	7	4	6	211	4	6	+2	
LUHS/LUC/HSD Technology Program (16*)	XLarge	7	4	4	3	6	14	6	4	200	5	4	-1	
Information Security Program (8)	XLarge	5	8	7	7	7	15	5	5	189	6	5	-1	
Student Local/Off Campus Address & Emergency Contacts	Medium	8	14	8	13	8	3	8	7	179	7	7		
Apply for Housing Contract Release/Exemption	Large	10	11	24	2	5	4	7	21	164	8	20	+12	
Complete T4 Content Mgmt System Migration	Large	6	7	21	9	9	9	16	8	163	9	10	+1	
Advance Web	XLarge	14	5	19	8	11	16	10	12	153	10	13	+3	
Enhancements to interfaces for ePortfolio Taskstream	Medium	9	12	5	15	12	19	12	15	149	11	---	New	
Class/Faculty Evaluations	Medium	12	17	14	20	10	11	9	11	144	12	---	New	
Guest Access System (NAP) for Upgrade / Replacement	Large	17	13	13	14	16	12	20	16	127	13	---	New	
Enhancements to Immunization Page/Data Mgmt	Medium	15	18	18	16	22	5	15	13	126	14	14		
Convio Replacement	Large	22	9	20	11	19	18	13	10	126	14	---	New	
Provide for Quick Updates to LUC Web Pages During Emergencies	XSmall	16	20	9	18	17	20	18	9	121	16	15	-1	
Emergency Response website	Small	18	15	10	24	14	6	22	23	116	17	23	+6	
Electronic Outbound Transcript Feasibility	Small	11	19	15	21	23	13	17	14	115	18	15	-3	
Proctoring Online Exams	Medium	13	22	17	19	18	21	11	17	110	19	17	-2	
School of Nursing - SIM	Small	20	10	16	12	21	22	23	19	105	20	18	-2	
Security Cameras	Large	19	16	11	22	13	23	21	22	101	21	22	+1	
Parking Enforcement/Permit Management	Large	21	23	22	10	24	17	14	20	97	22	19	-3	
Modify Rules for Halas Membership	XSmall	23	24	23	17	20	10	19	18	94	23	---	New	
Database for all LUC Key and Lock information	Medium	24	21	12	23	15	24	24	24	81	24	24		

ITS Major Initiatives Calendar

ITS Major Initiatives Calendar <i>(as of 6/30/12)</i>					FY12												FY13					
					2012												2013					
					Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Project/Program	Targeted Start Month (MM/YYYY)	Targeted Finish Month (MM/YYYY)	Status																			
COMPLETE	Checklist for e-bill Generation	09/2011	03/2012	Complete																		
	Room Reservation Upgrade to R25 Live	03/2011	04/2012	Complete																		
	OIP Online Application & Admin Center	12/2011	05/2012	Complete																		
	Lawson Upgrade	03/2012	05/2012	Complete																		
	Transfer Credit Equivalency	07/2010	06/2012	Complete																		
	Illinois Articulation Initiative	09/2010	06/2012	Complete																		
ACTIVE	Training and Development of Point and Click Reports	11/2010	06/2012	Complete																		
	Provide for Quick Updates to LUC Web Pages During Emergencies	04/2011	07/2012	Active																		
	Parking Enforcement/Permit Management	12/2011	07/2012	Active																		
	Recruitment Plus System Replacement - Implementation	11/2010	08/2012	Active																		
	Enhancements to Immunization Page/Data Mgmt	11/2010	08/2012	Active																		
	Complete T4 Content Mgmt System Migration	01/2011	08/2012	Active																		
	School of Nursing - SIM	05/2011	08/2012	Active																		
	Student Local/Off Campus Address & Emergency Contacts	10/2011	08/2012	Active																		
	Proctoring Online Exams	02/2012	09/2012	Active																		
	Advance Web Implementation	11/2011	10/2012	Active																		
	Business Intelligence/Data Warehouse (6)	06/2009	11/2012	Active																		
	Apply for Housing Contract Release/Exemption	12/2011	11/2012	Active																		
	Novell to Microsoft Migration	01/2011	12/2012	Active																		
	Security Cameras	05/2011	12/2012	Active																		
	ECM/Imaging Implementation (9)	08/2009	12/2013	Active																		
	LOCUS Enhancements (10)	01/2010	12/2013	Active																		
	Information Security Program (8)	01/2010	12/2013	Active																		
	LUHS/LUC/HSD Technology Program (16)	05/2011	12/2013	Active																		
	Campus Construction Initiatives (17)	04/2008	03/2014	Active																		
	RMS Check-in/check-out	04/2011	TBD	Active																		
	Emergency Response Website	01/2009	08/2012	Hold																		
Grad Rome Merge	05/2009	12/2012	Hold																			
Electronic Outbound Transcripts Feasibility	08/2011	TBD	Pending																			
Database for all LUC Key and Lock information	08/2011	TBD	Pending																			
NEW	Guest Access System (NAP) Upgrade / Replacement	02/2012	07/2012	Active																		
	Enhancements to interfaces for ePortfolio (Taskstream)	04/2012	08/2012	Active																		
	Class/Faculty Evaluations	05/2012	11/2012	Active																		
	Cloud Storage (Box Pilot)	05/2012	12/2012	Active																		
	Convio Replacement	12/2011	03/2013	Active																		
	Modify Rules for Halas Membership	04/2012	TBD	New																		

Completion date is not firm and will most likely extend into 2013

Red text denotes a change

- Activity completed/in progress/planned

- Timing of the project is TBD

LUC ITS Rings of Excellence

Major Initiatives, FY13 Q1-Q2

Academic and Faculty Support

- ▶ LOCUS Enhancements (10)
- ▶ R+ System Replacement
- ▶ Proctoring Online Exams
- ▶ School of Nursing - SIM
- ▶ Electronic Outbound Transcripts Feasibility

Administrative Initiatives

- ▶ Student Off Campus Info Tracking
- ▶ Advance Web Implementation
- ▶ Convio Replacement
- ▶ Parking Enforcement Permit Mgmt
- ▶ Apply for Housing Exemption
- ▶ Database for LUC Key and Lock Info
- ▶ Quick Updates to LUC Emergency Web Pages

Student Technology Support

- ▶ Class/Faculty Evaluations
- ▶ Cloud Storage (Box Pilot)
- ▶ Modify Rules for Halas Membership
- ▶ Enhancements to Interfaces for ePortfolio (Taskstream)

Infrastructure

- ▶ Novell to Microsoft Migration
- ▶ Security Camera Infrastructure
- ▶ Information Security Program (8)
- ▶ Campus Construction Initiatives (17)
- ▶ LUHS/LUC/HSD Technology Program (16)

Continuous Service Development

- ▶ Room Res. Upgrade to R25 Live
- ▶ Emergency Response Website
- ▶ Enterprise Content Management (9)
- ▶ Complete T4 Content Mgmt System Migration
- ▶ Enhancements to Immunization Page/Data Management
- ▶ Business Intelligence/Data Warehouse (6)

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Moving Guest Access & Public Wireless to a New Future State

Current State (LSC & WTC)

- Wireless access secured via Bradford (software)
 - Devices are scanned before connecting
- Podiums require authentication
 - Requires uvid & password
- Guest access handled manually
 - Alumni, walk-up IC/Library guests & conference services

Current State (HSD)

- Wireless access secured via WEP (a wireless encryption protocol)
 - WEP password known to many; devices are not scanned before connecting
- Podiums do not require a login
 - Anyone who has access to the rooms can use the equipment
- Guest access process not required
 - Open access



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2012 Start of School “Freeze”

August						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

September						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Technology freeze begins one week before start of semester

Continues through Labor Day & “restart” day

“Slushy” period extends for one week after classes resume

2012 ITESC Schedule

- Jan. 26, 2012 - Thursday, 1:30-3:30 PM

- R+ Replacement
- Student Dev. Tech Fee Request
- Security Camera Update
- Bus. Impact Analysis Status
- Project Portfolio Prioritization Results
- LUHS/LUC/HSD Program Status

- Mar. 8, 2012 - Thursday, 1:30-3:30 PM

- HSD Program Progress
- Security Surveillance (Camera) Policy
- 2012 Technology Briefing

- Apr. 25, 2012 - Wednesday, 11:30 AM-1:30 PM

- ISO Introduction
- RMS Housing Contract Release/Exemption
- Tech Fee Review
- ITS Resource Allocation
- HSD Program Update
- ITESC Membership

- Jun. 7, 2012 - Thursday, 1:30-3:30 PM

- Video Formats
- IT Strategic Direction
 - “Anytime Anywhere Access”
 - Demos within Strategic Direction
- Project Portfolio Prioritization

- Jul. 26, 2012 - Thursday, 1:30-3:30 PM

- Student Development Software
- Email & Box Recommendations
- Project Portfolio Prioritization Results

- Sept. 13, 2012 - Thursday, 1:30-3:30 PM

- Subcommittee Reports
- Major Projects Status Reviews

- Oct. 25, 2012 - Thursday, 1:30-3:30 PM

- Subcommittee Reports
- Major Projects Status Reviews

- Dec. 11, 2012 - Tuesday, 1:30-3:30 PM

- Technology Scorecards
- Project Portfolio Prioritization